

Student Satisfaction Survey is conducted every year based on open ended structured questionnaires. 10% sample is drawn to conduct the survey. After the collected data, analyzed by using statistical tools. Finally, the result/findings are discussed with the members of Tinsukia Commerce College for future development. A model questionnaire is enclosed herewith.

**STUDENTS' FEEDBACK  
TINSUKIA COMMERCE COLLEGE**

**FORM - (A)**

This questionnaire is intended to collect information relating to your satisfaction towards the faculty, teaching, learning and evaluation. The information provided by you will be kept confidential and will be used as important feedback for quality improvement of the programme of studies/institution.

Name of the Teacher : \_\_\_\_\_ Course Code : \_\_\_\_\_

Class : \_\_\_\_\_ Course Title : \_\_\_\_\_

Semester/Year/Professional : \_\_\_\_\_ Department : \_\_\_\_\_

**Directions :**  
For each item please indicate your level of satisfaction with the following statement by choosing ☒ a score between 1 and 5.  
(1 - strongly disagree, 2 - disagree, 3 - neither agree nor disagree, 4 - agree, 5 - strongly agree)

Teaching, Learning and Evaluation:		1	2	3	4	5
1.	The teacher completes the entire syllabus in time.					
2.	The teacher discusses topics and interact in the class					
3.	The teacher communicates clearly and inspires me by his teaching.					
4.	The teacher is punctual in the class.					
5.	The teacher comes well prepared for the class.					
6.	The teacher encourages participation and discussion in class.					
7.	The teacher uses modern teaching aids, handouts, suitable references, power point presentation, web-resources, etc.					
8.	The teacher's attitude towards the students is friendly & helpful.					
9.	The teacher is available and accessible in the Department.					
10.	The evaluation process is fair and unbiased.					
11.	Regular and timely feedback is given on our performance.					
12.	Periodical assessments are conducted as per schedule.					
13.	I have learnt and understood the subject material/s in this course.					

Any other comments:

N.B. Mention your Roll. No. only .

## STUDENTS' FEEDBACK TINSUKIA COMMERCE COLLEGE

FORM - (B)

This questionnaire is intended to collect information relating to your satisfaction towards facilities and services provided for creating conducive atmosphere for teaching and learning. The information provided by you will be kept confidential and will be used as important feedback for quality improvement of the programme of studies/institution.

1. Course Code : \_\_\_\_\_ Course Title : \_\_\_\_\_  
 2. Class : \_\_\_\_\_ Department : \_\_\_\_\_  
 3. Semester/Year/Professional : \_\_\_\_\_

**Directions :**

For each item please indicate your level of satisfaction with the following statement by choosing

☒ a score between 1 and 5.

(1 - strongly disagree, 2 - disagree, 3 - not sure, 4 - agree, 5 - strongly agree)

Statement		1	2	3	4	5
1.	The prescribed books/reading materials are available in the library/ seminar.					
2.	Reading room and common room are available in the faculty/college building.					
3.	Available reading space in library/seminar is satisfactory.					
4.	The library/seminar staff are cooperative and helpful.					
5.	Photocopying facility in the library/Department is available and satisfactory.					
6.	Internet facilities are available in the department.					
7.	Online educational resources are available and accessible.					
8.	The office staff in the department are helpful.					
9.	Results and attendance records are displayed on time					
10.	Toilets/washrooms are hygienic and properly maintained.					
11.	Clean drinking water is available in the department and on the campus.					
12.	Grievances/problems are redressed/solved well in time.					
13.	The functioning of the placement cell(s) in the university/department is satisfactory.					
14.	Equipment in the lab(s) are in working condition.					
15.	The campus is green and eco friendly.					
16.	The buildings/classrooms are accessible to differently abled persons.					
17.	The classrooms are clean and well maintained.					
18.	The campus has adequate power supply.					

Any other comment(s):